





Museum at Campbell River

2023 Annual Report



### A word from the

### **Board President**

As my first year as the Chair of the Board of Trustees draws to a close, I would like to reflect on the Museum's many accomplishments over the past 12 months.

The Museum at Campbell River's reputation as one of Canada's leading regional museums has never been stronger. You need only look as far as Tripadvisor to see that our museum is the top ranked attraction in the list of things to do when visiting Campbell River. Year-round, world-class programming is delivered to the Campbell River community in an inclusive and affordable way by an amazing and dedicated group of staff and volunteers.

As a visitor to our museum, what you see is a wonderful collection of curated stories that tell the history of Campbell River and the surrounding area. What you do not see is the heart and soul of the museum which is the staff and volunteers. I want to extend a personal thank you to everyone at the museum for your commitment to continuing the legacy of the amazing place that is the Museum at Campbell River.

This past year, some of the many highlights for the museum included an amazing show of support from the local business community for the Festival of Trees. This annual fundraising event was the most successful to date and could not have been possible without these businesses and organizations who sponsored a tree. It was delightful to see the creative energy that went into the themed decorations for each tree.

Another highlight this year was the temporary exhibit *Sybil's Students: A Local Legacy*. It was a wonderful tribute to the artists who studied under Sybil Andrews but was also a testament to the cooperative nature of the various arts groups within our community.

Finally, I would like to say thank you to the City of Campbell River, BC Arts Council and BC Community Gaming Grants for their continued financial support.

I am so proud of this place and will never stop advocating for the wonderful people that work here. Congratulations on another successful year.

Jack Turley

"I am so proud of this place and will never stop advocating for the wonderful people that work here."



### A word from

### The Director

Early in 2023 descendants of Hans and Kathinka Hansen gathered at the Museum to mark a meaningful occasion, the donation of a model wooden schooner built in 1907 for young Willy Hansen of Port Neville. This heartfelt gesture set the stage for a series of events throughout the year that provided opportunities to reconnect and share the rich history of our region.

Behind the scenes, two research requests highlight the important role that the Museum has in preservation and knowledge sharing. In February, a collaborative effort was made between our Curatorial staff and the staff of the Haida Heritage Centre at Kay 'Llynagaay and the Haida Repatriation Committee. An in-person and virtual meeting was held to exchange information about items linked to Haida Gwaii that are currently a part of our collection. In July, the Nanwakola Cultural Society from the Musgamakw Dzawada'enuxw territory delved into our archives, uncovering a trove of valuable information that prompted them to schedule a return visit.

Our temporary feature exhibit, *Sybil's Students: A Local Legacy*, which opened on April 19th, provided yet another opportunity for gathering and sharing. Former students of Sybil gathered to reminisce and share memories of their time under her guidance. Special thanks to these students who generously loaned their works for the exhibit, further enriching the experience for all involved.

Grant and Lorena Holmgren's donation of several pieces of First Nations art was, for me a personal highlight. The long-term reciprocal relationship that the Museum and Holmgren's share is an example of many such relationships we are fortunate to nurture. These relationships are the backbone of what makes our Museum special.



New to the area and fascinated with Indigenous culture it was the lectures offered by the Museum in the 1980's that first engaged the Holmgren's. From there Lorena went on to become a volunteer docent, staff member and guest curator. Their deep respect for the First Nations culture of this area resulted in the purchase of several lovingly selected pieces of art. Last winter when the Holmgren's were contemplating downsizing their first thought for the pieces that they had collected over the years was for them to come to the Museum where they could continue to be enjoyed and shared.

We are grateful to the many supporters like the Holmgren's who are enthusiastic and supportive of the work that we do here at the Museum.

On behalf of the Museum's staff I would like to thank the Board of Trustees and the outstanding support that we receive from them. Each year they generously give their time to make our work easier.

I also want to thank our Museum Members, Volunteers and the staff, who are the creative team who work to ensure that we continue to be a place where people can connect and share our history.

Sandra Parrish

### Values

# **Core Beliefs that Guide Our Conduct**

We view the Museum at Campbell River as a community gathering space. A place that we can come together to share, connect, explore and learn the diverse history of our region. Our "gathering space" extends beyond our walls and is embedded in all our activities.



Within this community gathering space we value:

**Excellence:** We aim to achieve excellence at all levels and in the services we deliver:

**Inclusiveness:** We believe in building and sustaining relationships with the diverse cultures within our community to encourage active participation and give a voice to all who contribute to our history;

**Respect:** We are committed to respecting our cultural and individual differences and recognize that a respectful culture is central to achieving this commitment;

**Integrity:** We take our responsibilities very seriously and believe in honesty and transparency in the delivery of our services and our conduct:

**Stewardship**: Our care for and management of the collections is guided by the best professional standards and honours intangible cultural heritage; and

Community: We are committed to developing and maintaining meaningful collaborative relationships throughout our region. We believe that these relationships enable us to reflect ideas from our diverse community and promote understanding which can lead to an informed path forward.

These values guide all of our decisions and activities.

### Our vision

### For the Future

Four broad organizational goals were identified as strategic priorities at a planning session in 2019. These goals have become the basis by which we guide and evaluate our work. This report features key activities over the year centered around these four strategic goals.



### Strengthen the Museum's reputation as a leading, vibrant Museum

The Museum will continue to provide excellent visitor experience and community value in our exhibits, interpretation, programs and education. We recognize the importance of maintaining and enhancing our existing exhibits and collection with a strong curatorial focus.

### Develop and support strong communications & partnerships

The Museum will build alliances with strategic partners and foster its communications to educate, inform and engage.

#### Support strong leadership and human resources

The Museum recognizes the need for strong and informed leadership among the Board and staff. We recognize that successful succession management is on-going and we employ an integrated approach to identifying, developing and retaining capable skilled staff who can potentially transition to new positions. Volunteers are essential to our operations and we recognize the need to maintain a strong volunteer program so that we can engage and retain our dedicated and diverse volunteer base.

#### **Ensure long-term financial sustainability**

Revenue diversification and sound financial planning and oversight are considered essential for the long term stability of the Museum. As operational costs increase we need to make smart financial decisions including seeking alternate sources of funding where possible, developing mutually beneficial partnerships and encouraging a climate of giving.

# **Priority**



Strengthen the Museum's reputation as a leading, vibrant Museum

Sybil's Students: A Local Legacy (April 19 to October 22) was our feature in-house exhibit in 2023. Visitors to the exhibit had an opportunity to consider the lasting community impact of artist Sybil Andrews through the work of many of her talented students. The collective body of work included in the exhibit was a stunning example of the camaraderie of the classroom and how Sybil's expertise and mentorship was carried forward in the work of her students.

One of the most prominently featured artists in this exhibit was Richard Calver. A long-time student of Sybil's, Richard left a substantial collection of his work to both the Museum and the Campbell River Art Gallery. He hoped to add to their collections and help raise funds to support the efforts of both organizations. Richard is not the only one of Sybil's students who have contributed to the Museum. As a result of the exhibit some additional objects owned and used by Sybil were offered to the Museum and have now been added to the permanent collection.



ABOVE: With funding support from the Hamber Foundation we were pleased to participate in the C.R. Arts Council annual banner project. Area residents were invited to paint a banner based on the theme of the temporary exhibit "Sybil's Students".

BELOW: A special feature of the exhibit opening was a partnership with Stonehouse Teas who provided a special tea blend in keeping with the type of tea that was served by Sybil to her students during their tea break.



BELOW: Bumble Bee mask carved by Christine Roberts and donated to the Museum at Campbell River by Lorena and Grant Holmgren.



In February Museum staff hosted a visit from the staff of the Haida Heritage Centre at Kay 'Llnagaay and members of the Haida Repatriation Committee. Museum staff assembled all the belongings in the collection that had a connection to Haida Gwaii. Many of these pieces came to the Museum in its earliest years before our collection area was firmly established.

As a direct result of this visit, we were able to return a long un-resolved loan to the Museum. Selina Glenny (nee Cross) daughter of well-known Haida carver, Chief John Cross moved to Campbell River in 1936 after her marriage. In the 60's Selina loaned the Museum several items including a kerfed box that had been her father's. Selina did not have children therefore after her passing it was unclear whom these pieces should be returned to. With thanks to Aay Aay, Research and Repatriation coordinator with the Saahlinda Naay/Haida Gwaii Museum we were able to connect with Chief Gyaaguujang the head of the Cross family.

#### **Building the Collection**

The number of objects which are acquired for the permanent artifact collection fluctuates from year to year. In 2023 there were several significant additions to the artifact collection all of which had a unique "full circle" story to tell.

Long-time Museum supporters Grant and Lorena Holmgren donated their carefully curated collection of First Nations art to the Museum. These pieces not only represent the deep appreciation that Grant and Lorena have for First Nations art but are representative of the long reciprocal relationship between the Museum and the Holmgrens.

Several pieces by contemporary First Nations artist Dick Joseph also made their way back to Campbell River. These pieces were collected by Josef Bauer, a commercial fisherman who befriended many residents along the B.C. coast, one of whom was Dick Joseph. The two struck up a friendship over many years and Joe acquired several pieces carved by Dick. After Josef's death his friends, working on behalf of his estate took the time to find the right home for these pieces,

#### **Artifact and Archive Donors**

**Estate of Josef Georg Bauer** 

Dan Blower

Linda Borgfjord

Neil Cameron (Estate of Van Egan)

Louis Cox

**Laurel Davis** 

Karen Ekroos

Laura Fraser

The Hansen Family

Catherine and William Griffiths

Lorena and Grant Holmgren

Maxine March

Ken Martin

Marcy Prior

**Barry Ross** 

Lila Thulin

RIGHT: One of the highest circulated social media posts the Museum generated in 2023 was an article on cultivation of natural resources by local indigenous groups. An example of the growing reach of the Museum and the appeal of creating thoughtful content.

hence they are now part of the Museum's collection.

The Dora, a model schooner built by Vilhelm Wilhelmsen for Willy Hansen, the adopted son of Hans Hanson of Port Neville was donated to the Museum in February of 2023. The decision to donate this piece was one that involved all the various descendants of Hans and Kathinka Hansen, many of whom gathered to wish the Dora well in her new home at a special gathering held at the Museum.





### Visitation

### In 2023

In 2023, the Museum engaged a total of 24,104 participants. A 16% increase over 2023 signaling an almost complete return to prepandemic attendance rates.

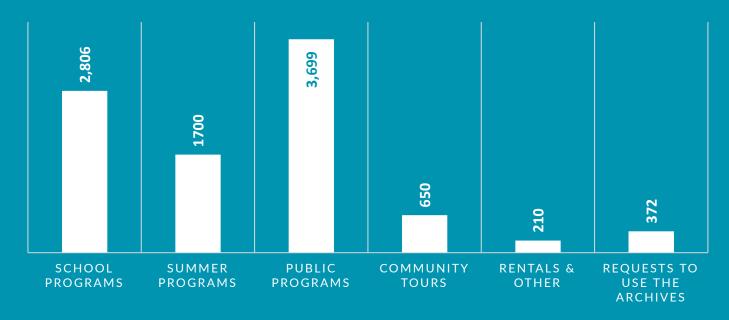
The Museum also staffs the Campbell River Hydroelectric Discovery Centre on behalf of BC Hydro and offers interpretation services at the Centre. The Centre saw 12,056 visitors.

24,104 Museum Users & Visitors

**12,056** Visitors to Hydro Discovery Centre



#### Attendance records





# **Priority**

2

Develop and support strong communications & partnerships



Thanks to our on-going collaborative partnership with Campbell River Whale Watching and Adventure Tours we had an exceptional season of our summer historic boat tours. Behind the scenes, the staff of both organizations worked on a system to streamline the registration process which was well received. In June of 2023, we were pleased to learn that our partners were awarded the Biosphere Certified distinction. This program is a collaborative industry initiative that supports tourism businesses to adopt sustainable practices as an extension of Vancouver Island's Biosphere destination certification.

Congratulations Campbell River Whale Watching and Adventure Tours!

On Monday October 23 we were the first stop on the CHEK TV news "road trip". The 5pm news was broadcast from our logging gallery and the Museum was included as one of the special interest features on the evening news.

Museum staff had a bit of fun supporting Habitat for Humanities fundraising event the *Haunting on Hilchey*. Not only did we lend them some of our Halloween decorations but we decorated one of the rooms with the Del's Burger theme. Many local residents have fond memories of enjoying the Zombie Burger at this local eatery.

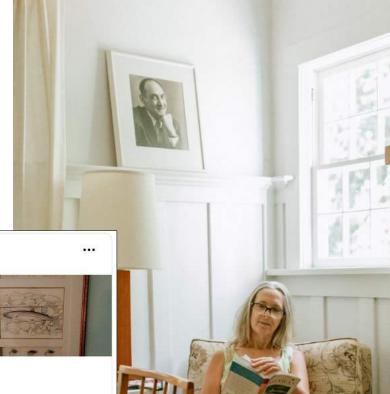
# **Priority**

Develop and support strong communications & partnerships

Site Manager Marjorie Greaves managed another strong season at the Haig-Brown House. In addition to the B&B and wedding guests we were pleased to welcome the students from Carihi's Fly Fishing class. These enthusiastic students, who all share a love of the outdoors and interest in learning to fish were very appreciative of the opportunity to visit the home of their mentor Roderick Haig-Brown.

Our Haig-Brown writer-in-residence was Karolyn Smardz Frost. An archaeologist, historian and award-wining author who specializes in the Underground Railroad. Karolyn was an engaging speaker and was invited to give her presentation to many of the local high schools. She was very impressed with the response of the youth who attended her talks and commented on how thoughtful their questions were.

The annual Haig-Brown Festival was held on River's Day, September 24th and was an unmitigated success. Thank-you to a rejuvenated group of vendors alongside the many community partners who work with us to make this special day a success.



### Tripadvisor









#### Let's continue the conversation...

Tanya K wrote a review Jun 2023

This is what we felt after visiting this lovely historical place. We had not only got an opportunity to basically spend a night in a museum, but thanks to the house manager Marjory we felt what the life could look like almost a hundred years ago. Delicious freshly baked muffins, home-made yogurt, cereal and rhubarb compot added additional flavour to this experience. But the best part of our adventure was a conversation. We were sitting at the same table as the writer's family used to do and were speaking about hundred of different things. This is how life-long lasting bonds are created. This is how you feel again the richness and the purpose of our everyday being. We highly recommend everyone to visit this one of a kind place and continue Read more -

Date of stay: June 2023

PHOTO: Bluetree Photography

# **Priority**

Develop and support strong communications & partnerships

#### 2023 Media Partners

Campbell River Mirror
Campbell River Arts Council
Comox Valley Airport
Destination Campbell River
Tidemark Theatre
99.7 The River FM

#### 2023 Community Partners

Andres Electronics in CR **Campbelton Neighbourhood Association** City of Campbell River **CR & District Art Gallery CR Community Arts Council Destination Campbell River** Campbell River Whale Watching and **Adventure Tours** River City Theatre Stage North Island College Citizens On Patrol Kinette Club of Campbell River Carihi High Leadership Class Salmon Festival Society **Campbell River Skydive Centre CR Figure Skating Club** Mainstream Biological Panziera Photography Laichwiltach Family Life Society Vancouver Island Regional Library Campbell River Elder College **Tidemark Theatre** Katimavik Strathcona Regional District Stonehouse Teas



# **Priority**



Museum staff worked with Strathcona Regional District and BC Heritage and Emergency Response Network on a progressive pilot training project entitled "Sacred Belongings: Salvage, Restoration and Recovery". In February, Museum curatorial and collections staff participated in a Collections Emergency Salvage and Response Workshop. In the Fall, Museum Curator, Beth Boyce helped to facilitate two additional workshops in Yuquot and Zeballos.



#### **Contractors**

Dave Ostler
Clean Sweep Services
Dean Corkett, Exhibit Maintenance
Blacktail Landscaping
Lorna Hallson Garden Maintenance
Marjorie Greaves, Site Manager Haig-Brown
House

#### Staff

Sandra Parrish, Executive Director
Madi Dunleavey, Executive Assistant
Beth Boyce, Curator / Education Manager
Megan Purcell, Collections Manager
Ken Blackburn, Public Program Manager
Alison Liebel, Promotions Coordinator
Ellie McKown, Education Programmer
Tara Third, Bookkeeper
Connie Ritchie, Bookkeeping / Hydro Discovery
Centre

Lori Geneau, Museum Shop Manager
Marni Shuster, Museum Shop Assistant
Teresa Wright, Museum Shop Assistant
Lorna Carlson, Visitor Services Coordinator
Edna Roberts, Visitor Services Assistant
Anna Kubacki, Visitor Services Assistant
Oda Blackburn, Visitor Services Assistant
Tom Kennedy, Hydro Discovery Centre
Selma Kennedy, Librarian

#### **Summer Students**

Destiny Parrish, Heritage Interpreter Emma Minato, Heritage Interpreter Katelyn Schulz, Heritage Interpreter Emilie Deimer, Visitor Services Assistant

#### **Volunteer Hours**

Archives/Collections 855
Board 204
Outreach 17
School Programs 691
Visitor Services 290
Shop 397
Other areas 128

**Total Volunteer Hours 2,582** 

The Katimavik program returned to Campbell River and the Museum was pleased to join this program as a community partner. The program ran from June to December and in addition to offering a guided tour of the exhibits as part of their community orientation, we hosted three work placements.

#### **Board of Trustees**

Jack Turley, President
Dennis Fitzgerald, Vice-President
Brendan Mason, Treasurer
Ryan Krasman, Secretary
Gwendolyn Donaldson, Trustee
Lynn Geary, Trustee
Anne Koebel, Trustee
Leslyann Komljenovic, Trustee
Kerry McGourlick, Trustee



### Thank you to the fantastic Museum volunteers

Mary Ashley - Maynard & Barbara Atkinson - Verna Bailey - Dave & Marjorie Bawtinheimer - Oda Blackburn - Sharon Bojsza - Christine Chuppa - Margo Cormack - Pat & Mike Cross - Lesia Davis - Pat Dodman - Carole Dorward - Laurie Earles -Norm Fair - Dennis & Patricia Fitzgerald - Gillian Fox - John Frishholz - Peter Froemgen - Norm Grant -Heather Greenwood - Dave Hamilton - Lynda Harris - Pat Henderson - Lois & Bob Hill - Jo Hoeflok - Linda Hogarth - Bruce Izard - Tom & Selma Kennedy - Jennifer Kerr - Anne Koebel - Anna Kubacki - Leslyann Komljenovic - Ryan Krasman - Steve Lackey - Allen Larson - Norm Lee - Deven & Mason Lihou - Jessica Madsen - Brendan Mason - Barbara McAuley - Susan McCormac - Sherri-Lynn Mousseau -Judi McMartin - Ron Purcell - Dorothy Morris - Linda Mowatt - Sue Norman -Ian Parrish - Cory Percevault - Connie Ritchie - Maja Senn - Thelma Silkens -Andrea Storback - Clare & Tom Storrie - Gilbert Strebel - Paul Suurhoff -Jeanette Taylor - David & Gail Thagard - Jack Turley - Catherine Ullstrom - Tony Van Bergen - Marcel Van Zeeland - Gillian Wall - Heather Warwick - Marcia Wolter







# **Priority**



### Ensure long-term financial sustainability

### **Operational Funders**

**BC Arts Council** 

**BC Arts Council - Resilience Supplemental** 

**BC Community Gaming Grant** 

City of Campbell River

Government of Canada: Canada Summer

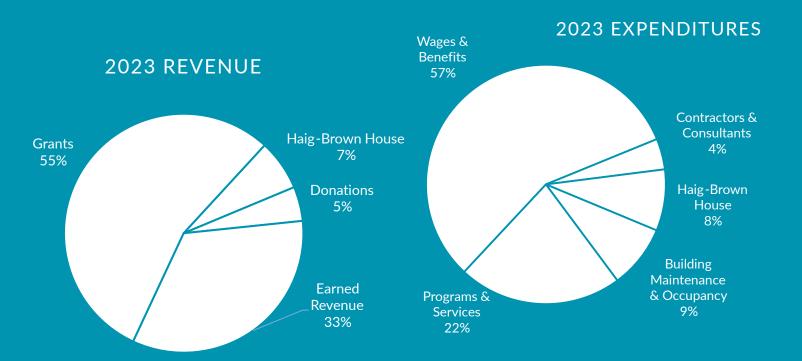
**Jobs & Young Canada Works** 

Strathcona Regional District: Area D, Oyster

Bay to Buttle Inlet

#### **Project Grants**

BC Fairs, Festival and Events Grant BCMA Family Day Grant Coastal Community Credit Union Hamber Foundation



### The Shop - New Directions & New Staff

This year the Shop welcomed roughly 10,250 visitors. As we look back at the year and activities that shaped the past fiscal year, we are grateful to the exhibits, visitors and members that made the Shop successful, grossing more each month than 2022 and earlier. Highlight events for the shop in 2023 were Tracks and Trains, Family Day weekend, the Christmas Gift Tour with artists on site and an influx of local Christmas shoppers in December. The summer months of June to September were exceptional with August alone grossing over \$31,000.

The ideas for 2024 have already started with the addition of new local artists, and new suppliers. This year the Shop is focusing a little more on children and teens with a "learning is fun" theme. We have brought in new books, travel games and activities and a touch of exploring the outdoors through science. Our long time Shop volunteers are as reliable as ever and with the addition of two new part time employees, Teresa Wright and Marni Shuster, the Shop is in very good hands.







# **Priority**



### Ensure long-term financial sustainability

#### **Donors**

Thank you to these generous individuals and organizations who made a contribution that was received between January 1 and December 31, 2023.

Alitis Investment Counsel

Applegate Residential Programs Ltd BC Oceanfront Real Estate Team

Brenda Matas Bruce Anderson

C.R. Principals & Vice Principals Association

Campbell River Day Break Rotary Club

Campbell River Fishing Co. Ltd.
Campbell River Seafood & Lockers

Carl-Marg Holdings Ltd

Carol Marshall

**Chan Nowosad Boates** 

Children's Health Foundation of Vancouver

Island

Crowne Pacific Development Corp & Veyron

Properties Group Dianne Sanderson Don Poisson

Downtown Campbell River BIA

Dr. Robert Gordon Ed & Thelma Silkens Fortis BC Energy

Gateway Casino (Chances Campbell River)

Gloss Dental

Grieg Seafood B.C. Ltd.

Grimace & Co. Restaurant Ltd.

Gwendolyn Donaldson Heather Kellerhals

Impressions Custom Framing Ltd

IZCO Technology Solutions

J. Matsunaga
Jane Drown
Jay Stewart
Jean Stevens
Jessica Madsen
Joan Bakker
Jocelyn Harder
John & Mia Frishholz

Judith Dubbin
Judy Williams

Keith & Gaye Hudson Kepsco Construction

La Tee Da Lingerie Boutique Ltd

Linda & Chris Hogarth

Linda Jay Linda Moore

Mainstream Biological Consulting

Marcia Wolter

**Marcy Prior** Margo Cormack Morgan Ostler Mosaic Forest Management **Mountain Flower Press** MOWI Canada West Inc. Murray & Edith Lindman **Naturally Pacific Resort** Norm & Pat Lee Northern Visions Ltd. Pacific Care CCRR Peak Mortgages Ltd. **Quinsam Communications Group** RBC (Lynda Harris volunteer program) Richard & Sheila Hart River Ink Printing and Signs Ltd. **Rivercity Inclusion** Roberta & Terry Hluska Rolland Menard Sarah Samson Shannon Baikie **Sheldon Properties** Sylvia Smoliak Tak & Mitzi Osgasawara Telus - Jill Pedersen (employee matching donation program) The Truck Loggers Association Thongs Jewellery Wendy Burke Wendy Griswold

Special Thank you to Panziera Photography for capturing these images of the Festival of Trees.



Western Forest Products Inc.

